



**PROTECTIVE
SECURITY**

Operations Manager

Career level



Job Description

As a Security Operations Manager, you will be responsible for developing and implementing comprehensive security strategies and protocols to safeguard the assets, employees, and clients of an entity. A Security Operations Manager will play a crucial role in ensuring the safety and security of any organisation. Work may include 24/7 availability.

On the Job

Among the day-to-day job responsibilities include:

- Managing and overseeing all aspects of security operations within the organisation.
- Developing and implementing security policies, procedures, and protocols to ensure the safety and protection of personnel, assets, and information.
- Conducting risk assessments and security audits to identify vulnerabilities and recommending appropriate mitigation measures.
- Coordinating and collaborating with internal stakeholders to ensure compliance with regulatory requirements and industry best practices.
- Monitoring and analysing security incidents and trends, providing timely and accurate reports to senior management.
- Supervising a team of security personnel, providing guidance, training, and performance evaluations.
- Liaising with external law enforcement agencies, emergency responders, and security vendors to enhance security measures and response capabilities.
- Staying updated with the latest security technologies, threats, and industry trends to proactively enhance the organization's security posture.
- Managing the budget for security operations, ensuring efficient allocation of resources.
- Fostering a culture of security awareness and promoting a safe and secure work environment for all employees.

Salary & Benefits

Your starting salary can vary because of factors like contract of employment, level of experience, training, or location. Your salary as a Full Time Security Operations Manager may increase over time as you build skills, knowledge and experience.

Weekly Pay: \$1,800 – \$2,300

Annual Pay: \$95,000 – \$115,000

Hours per week: 38



Entry Qualifications & Training

Given your role will be to lead a team of security officers who are responsible to keep people and things safe, your employer will need to know you're a safe bet to hire. That's why you'll need to hold a Security Licence to work as a Security Operations Manager. To qualify for a licence, you'll need to:

- Hold a Security Licence.
- Demonstrate qualities to lead and manage people.
- Undertaking a Certificate IV in Risk Management or Front Line Management qualifications would be well regarded.*
- Have prior work or experience working as a security team leader, security supervisor or security site manager.

*Funded Certificate training is available in some states/territories.

Getting Started

Security Operations Manager jobs are advertised under different job titles and can be found on online jobs or directly by employers. When looking on job boards, look for the following types of jobs:

Security Operations Manager
Security Manager



Career Progression

With time and experience as a Security Operations Manager, you could progress to a director of security operations or chief security officer. Or you could set up your own security company.

You may also decide to specialise in certain fields of security including:

- Risk Management
- Workplace Safety
- Operational Management role in Aviation / Maritime security
- Security sales or marketing
- Investigations
- Executive protection
- Senior Security Management Roles
- Retail loss prevention and audit security

Useful Organisations and Links

- **ASIAL**
asial.com.au
- **Security Licensing Information**
asial.com.au/security_licensing_information
- **Security Training Requirements**
training.gov.au/Training/Details/PPP
- **ASIAL Contact Information**
1300 127 425
contactus@asial.com.au



Experience & Skills Required

Your past security supervisory and management experience, including working in the police force or armed services, will help you stand out to an employer. Other useful skills to highlight to your employer when applying include:

- Excellent leadership and management skills to guide and motivate security personnel effectively.
- Strong analytical and problem-solving abilities to identify and mitigate security risks and threats.
- Exceptional communication and interpersonal skills to liaise with internal stakeholders, external agencies, and law enforcement as necessary.
- Proficient in utilising security tools and technologies, such as intrusion detection systems, access control systems, and video surveillance systems.
- Ability to conduct security assessments, audits, and incident investigations to ensure continuous improvement and compliance.
- Strategic thinking and decision-making capabilities to develop and execute comprehensive security strategies aligned with organisational goals.



Contact ASIAL

Security Industry House,
41 Hume Street, Crows Nest NSW 2065
1300 127 425
contactus@asial.com.au
www.asial.com.au

Supporting members, promoting standards and safeguarding public interests.

Find out more: www.asial.com.au/careers

